

Your FBA Fringe Benefit Card

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If you have any problems with your plan, please contact us.

What is an eligible expense?

- Cell phone bill for a phone number that your employer can reach you.
- Medical and dental deductibles and co-payments.
- Opticians, eye exams, contact lenses, and glasses.
- Prescription drugs.
- Orthodontist or other dental care.

What is covered?

- Cell Phone Benefits**
 - Work-related cell phone service bill, up to \$100 per month.
- Flexible Spending Account**
 - Which you can use for eligible medical items/services not covered by Medicaid.
 - Covers all eligible Medical IRS Section 213(d) expenses.
- Dependent Care Expenses**
 - Eligible spending for dependent care while you're at work



Voluntary Transit/Parking Benefits

Commuter benefit is a voluntary benefit. You must contact your employer to complete the Commuter Benefit Enrollment form in order to be eligible for commuter benefits.

Transit benefits limits are \$340 per month for transit and \$340 per month for parking. You can enroll in both a transit and parking account. You can purchase your MetroCard wherever available such as train station, bus depots, retail outlets, etc. Your card also covers:

- Parking
- Van Pools, Lyft Line and UberPool
- Mass Transit (Trains, Subway, Ferry and Bus Service)
- Includes MetroCard



Frequently Asked Questions

What if there's not enough money in my account?

If you charge more than the available balance in your account, the transaction will be denied. You can find your balance online at www.fbanational.com. Review your account balance regularly to avoid denied charges. If you would prefer to submit a claim manually, you can download a claim form at www.fbanational.com.

Do I need the receipts?

Possibly, so please save all of your itemized receipts! For some expenses, we may need additional information, including receipts, to verify eligibility of the expense and to comply with IRS rules. That's why it's important for you to save all receipts, then fax or mail them to us promptly if required by our claims department. If you don't comply, FBA could be forced to declare those expenses ineligible.

Accessing Your Account Online

Once your enrollment is entered into the system you will be able to access your account information online:

- Go to www.fbanational.com.
- Click on the My FBA tab, then click on **My FBA Registration**.
- Type in your **First Name, Last Name and Zip Code**. Check the box if you received your fringe benefit card and type the 16-digit number followed by **NEXT**. If you have not received your card, you must enter your **Employer's ID** on the next step. Please contact us if you do not have the Employer ID. If prompted to enter an **Employee ID**, please enter your complete Social Security Number (no dashes). **We must have a contact method for you on file in order to proceed to the next step. If you receive an error message, please contact customer service at 855-374-6431 during our regular business hours.**
- Confirm your contact method and enter the verification code sent via email or text.
- Set up your username and password. Note that your username must be 8-10 characters long.
- Note that your password must be 8-10 characters long, can't have the same character repeated three times in a row, and must include at least three of the following: capital letter, lower case letter, number, or one special character (! @ # \$ % ^ & * () . /).
- Set up your Security Questions.
- After reviewing your details, please click **Submit**. If you need to make a change before submitting, click the appropriate **Edit Info** link.